

MOHAMMAD NAUSHAD AHMAD

Strategic IT Leader | Digital Transformation, ERP & Cybersecurity | Fintech Governance & SAMA Regulatory Alignment | IPO Readiness | PMP® | ITIL®

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PROFILE SUMMARY

Strategic IT leader with 24+ years of experience, including 17 years in senior management, leading IT strategy, digital transformation, ERP implementation, cybersecurity, IT governance, infrastructure modernization, and technology operations across the Middle East. Experience spans pharmaceutical, fintech, F&B, retail, e-commerce, consulting, and enterprise technology environments, building IT functions from the ground up, launching startup technology operations, implementing ERP platforms, modernizing infrastructure, and delivering technology initiatives aligned with business growth.

Built and launched the complete IT environment for an e-commerce startup from zero within six months (infrastructure, systems, ERP, cybersecurity, vendors, and support processes). At Foods Gate built the IT foundation, ERP environment, governance framework, and documentation that supported the company's subsequent IPO journey. In the current pharmaceutical leadership role, responsible for strengthening IT policy, upgrading systems, implementing ERP, and building the technology governance required for IPO readiness. Alongside senior IT leadership roles, provides consulting support to fintech organizations, aligning technology governance and cybersecurity practices with Saudi Central Bank (SAMA) requirements.

CORE AREAS OF EXPERTISE

• IT Strategy & Executive Technology Leadership	• Digital Transformation & IT Modernization
• ERP Implementation & System Upgrades	• Fintech Technology Governance & IT Audit
• SAMA Regulatory Alignment	• Cybersecurity & Information Security
• IT Risk Management & Audit Readiness	• IPO Technology Readiness
• IT Policies, Procedures & Control Frameworks	• IT Service Management (ITIL)
• Infrastructure, Cloud & Enterprise Systems	• Business Continuity & Disaster Recovery
• Vendor, Budget & Stakeholder Management	• Project & Program Delivery

PROFESSIONAL EXPERIENCE

IT Manager
Pharma Pharmaceutical Industries & Biological Products | Riyadh, Saudi Arabia

Feb 2024 – Present

- Lead IT strategy, operations, infrastructure, systems, cybersecurity, vendors, and technology service delivery.
- Lead ERP implementation and system upgrades to improve operational efficiency, reporting, data integrity, and business scalability.
- Lead the IT workstream supporting the company's IPO application, including ERP implementation, system upgrades, IT policies, technology controls, governance documentation, and audit-readiness activities.
- Build and formalize IT policies, procedures, governance practices, and operating standards to support organizational growth and IPO-readiness requirements.
- Upgrade core IT systems and infrastructure to improve reliability, security, scalability, and operational performance.
- Develop technology controls and documentation covering access management, change management, cybersecurity, business continuity, risk management, and IT operations.
- Align IT operations with corporate governance, audit, regulatory, and business requirements.

Fintech Technology & Regulatory Compliance Advisor
muqaranah (Part-time / Hybrid) | Riyadh, Saudi Arabia

Jun 2023 – Feb 2024

- Provided part-time technology and regulatory compliance consulting support to fintech organizations.
- Supported organizations in aligning technology governance and cybersecurity practices with applicable Saudi Central Bank (SAMA) requirements.
- Translated regulatory expectations into practical policies, procedures, control matrices, risk registers, remediation roadmaps, and operating controls.
- Coordinated with technology, risk, compliance, audit, and business stakeholders to improve regulatory readiness.

- Supported preparation of control evidence, governance documentation, management responses, and audit-readiness materials.
- Strengthened IT governance, operational resilience, access management, change management, incident response, and third-party risk practices.

IT Manager

Jun 2023 – Dec 2023

Almanea Co | Riyadh, Saudi Arabia

- Established comprehensive IT policies and procedures aligned with ITIL best practices and organizational governance requirements.
- Led an IT infrastructure technology refresh to modernize critical systems and improve performance, reliability, and security.
- Established the IT Service Desk and service-level agreements to improve support responsiveness and stakeholder experience.
- Strengthened IT operations through clearer ownership, escalation procedures, service reporting, and vendor coordination.
- Supported business leadership with technology planning, risk identification, and operational improvement recommendations.

Head of Information Technology

Sep 2021 – Jun 2023

Sindebaad.com — Al-Arabia E-Commerce Startup | Riyadh, Saudi Arabia

- Joined at the startup stage and built the entire IT environment from zero.
- Led the complete technology setup and e-commerce launch within six months, taking the business from initial setup to an operational platform.
- Led ERP implementation to support core business processes, operational workflows, reporting, inventory, finance, and business scalability.
- Established infrastructure, systems, networks, cybersecurity controls, user support, vendor relationships, and IT operating procedures required for launch.
- Coordinated business stakeholders, technology teams, vendors, and implementation partners throughout the delivery lifecycle.
- Delivered the startup's technology platform within an accelerated timeline while establishing processes for ongoing IT support and improvement.

IT Manager

Oct 2017 – Sep 2021

Foods Gate Company | Riyadh, Saudi Arabia

- Joined during the company's startup and growth phase and built the IT foundation required to support business expansion.
- Led ERP implementation and business-system development to support operational processes, reporting, data management, finance, and organizational growth.
- Established and improved IT operations, infrastructure, systems, cybersecurity, user support, vendor management, and technology governance.
- Built IT policies, procedures, controls, documentation, and operational processes to support a structured and scalable organization.
- Built and consolidated the IT foundation, ERP environment, governance processes, controls, and technology documentation that supported the company's later IPO journey.
- Coordinated technology requirements with business leadership and supported improvements in operational reliability, security, reporting, and business continuity.

IT Manager

Jan 2012 – Aug 2017

Emax Electronics, Landmark Group | Riyadh, Saudi Arabia

- Led IT operations support a large-scale retail environment.
- Managed infrastructure, systems, connectivity, user support, vendors, and technology service continuity.
- Supported business applications, enterprise systems, retail operations, and technology improvement initiatives.
- Coordinated IT projects and operational improvements across business and retail stakeholders.
- Delivered IT support aligned with business performance, service availability, and operational requirements.

IT Manager

Mar 2009 – Oct 2011

MAG Group Holding | Sharjah, UAE

- Managed IT operations, infrastructure, systems, user support, vendors, and technology services across the group.
- Led technology planning, implementation, troubleshooting, and operational improvement initiatives.
- Managed IT service delivery and coordinated technology requirements with business departments and senior stakeholders.
- Supported infrastructure reliability, systems availability, information security, and business continuity.

IT Consultant

Jul 2008 – Mar 2009

Leighton Asia | Abu Dhabi, UAE

- Provided IT consulting and technology support within a large engineering and construction environment.
- Supported infrastructure, systems, connectivity, users, vendors, and project-related technology requirements.
- Coordinated with project teams and business stakeholders to resolve technology issues and maintain service continuity.

Senior Consultant

Dec 2006 – Jun 2008

3i Infotech Ltd | Sharjah, UAE

- Delivered IT consulting and implementation support for enterprise technology environments.
- Gathered business and technical requirements and translated them into practical technology solutions.
- Supported system implementation, integration, configuration, testing, deployment, and user adoption.
- Provided post-implementation support, issue resolution, and continuous improvement recommendations.

Senior IT Engineer

Dec 2002 – Dec 2006

Black Cat Engineering & Construction W.L.L | Doha, Qatar

- Managed IT infrastructure, systems, networks, connectivity, user support, and technology operations within an engineering and construction environment.
- Planned and implemented infrastructure improvements, systems upgrades, and technology support processes.
- Managed technical troubleshooting, incident resolution, hardware and software deployment, and vendor coordination.
- Contributed to the standardization, availability, and stability of IT services across business and project operations.

EDUCATION & CERTIFICATIONS

- Master of Computer Applications (MCA)
- PMP® — Project Management Professional
- ITIL® Foundation – IT Service Management
- Oracle Applications Financial Training
- Fourth Purchase to Pay & Inventory and RME Certification
- E-Commerce Training

ADDITINIAL INFORMATION

- Visa Status: Transferable Iqama
- Reference: Available upon request